Fairer Aberdeen Programme - impact measures with comparison 2019-20, 2020-21 and 2021-22

| KEY PERFORMANCE INDICATOR | Achieved 19-20 | Achieved 20-21 | Achieved $21-22$ |
| :---: | :---: | :---: | :---: |
| OVERALL PROGRAMME |  |  |  |
| Total number of participants involved | 34,431 | 36,252 | 35,610 |
| Number of participants aged under 16 years | 9,327 | 10,094 | 11,099 |
| Number of volunteers involved | 973 | 630 | 643 |
| Number of volunteer hours contributed | 145,324 | 120,756 | 114,280 |
| Value of volunteering time | £2,227,817 | £1,904,322 | £1,714,200 |
| ECONOMY |  |  |  |
| Number of people into work | 270 | 97 | 236 |
| Number of young people into work | 25 | 4 | 8 |
| Number of people involved in Employability Programmes | 736 | 605 | 611 |
| Number of people accessing the Employment Support Fund | 94 | 45 | 73 |
| Weekly Employment Support Drop-In sessions in high unemployment areas | 23 | 0 | 23 |
| Total receiving money advice and income maximisation advice | 2126 | 2479 | 3,032 |
| Number of home visits/community appointments | 1642 | 1379 | 2,505 |
| Total people reporting financial gain | 1268 | 1012 | 1,059 |
| Total client financial gain | £3,179,778 | £4,024,738 | £5,941,710 |
| Financial gain per person | £2,508 | £3,977 | £5,611 |
| Number of people saving with a credit union | 5,625 | 4,947 | 5,326 |
| Number of affordable loans provided | 3,597 | 3,420 | 3,900 |
| Total amount of affordable loans provided | £1,747,286 | £1,722,604 | £1,829,737 |
| Amount of free food distributed in tonnes | 484 | 615 | 557 |
| Equivalent in meals | 1,382,857 | 1,757,143 | 1,591,429 |
| Estimate of value | £1,694,000 | £2,152,500 | £1,949,500 |
| Number of food parcels provided | 20,045 | 44,378 | 23,937 |
| Food bank users referred to other services | 582 | 600 | 650 |
| Community panties established | 3 | 3 | 3 |
| Community pantry members | 205 | 187 | 232 |
| ADULTS |  |  |  |
| Number of people accessing counselling provision | 404 | 379 | 355 |
| Number of people taking part in adult learning | 654 | 286 | 487 |
| Number of people involved in producing community media | 137 | 80 | 81 |
| Number of older people supported to develop digital skills | 105 | 80 | 103 |
| Number of volunteers providing support to rough sleepers | 130 | 19 | 14 |
| Number of ex-offenders moving into volunteering, education, or training | 31 | 9 | 27 |
| Number of ex-offenders moving into employment | 11 | 3 | 10 |
| CHILDREN AND YOUNG PEOPLE |  |  |  |
| Number of parents and families with complex needs supported | 469 | 198 | 495 |
| Number of young people moving on to employment, education or training | 62 | 26 | 43 |
| Number of young people into work | 25 | 4 | 8 |
| Number of young people accessing counselling | 359 | 257 | 231 |
| Number of counselling sessions provided | 3076 | 2211 | 1,824 |
| Number of young people involved in producing youth media | 186 | 133 | 149 |

Funded initiatives - performance indicators with comparison 2019-20, 2020-21 and 2021-22

## ECONOMY

| CAB Money Advice Outreach Project | Achieved 19-20 | Achieved $20-21$ | Achieved $21-22$ |
| :---: | :---: | :---: | :---: |
| Number of clients receiving money advice | 218 | 147 | 229 |
| Number of clients receiving income maximisation advice | 484 | 384 | 476 |
| Number of home visits | 27 | 0 | 0 |
| Number of community appointments | 1527 | 1379 | 2457 |
| Total client financial gain | £760,136 | £624,000 | £637,904 |
| Total client financial gain - money advice/debt counselling | £368,315 | £154,318 | £230,530 |
| Total client financial gain - income maximisation | £391,821 | £469,682 | £407,374 |
| Total financial gain per head | £1,570 | £1,625 | £1,340 |
| Total number of participants involved | 484 | 384 | 476 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 0 | 0 | 0 |
| Number of volunteer hours contributed | 0 | 0 | 0 |
| Care and Repair Funding Officer | Achieved $19-20$ | Achieved 20-21 | Achieved 21-22 |
| Number of households assisted for income maximisation and charitable funding | 441 | 254 | 312 |
| Total client financial gain - Income Maximisation | £493,688 | £94,891 | £355,704 |
| Total client financial gain - Charitable Funding | £103,043 | £75,157 | £39,552 |
| Total client financial gain - National/Local Grants |  |  | £123,983 |
| Total Financial gain | £596,731 | £170,048 | £519,230 |
| Number of households assisted receiving assistance with repairs/improvements/adaptations or home furnishings and/or handyman services - in Regeneration areas | 986 | 625 | 1112 |
| Number of households assisted suffering from some form of disability - in regeneration areas | 794 | 581 | 898 |
| Number of households receiving gardening services | 98 | 67 | 81 |
| Number of households assisted with security or safety issues - in regeneration areas | 374 | 142 | 512 |
| Number of households with additional support needs | n/a | 50 | 28 |
| Number of households accessing the minor adaptation service | n/a | 179 | 298 |
| Central | n/a | 30\% | 25\% |
| North | n/a | 34\% | 46\% |
| South | n/a | 36\% | 29\% |
| Total number of households involved | 1427 | 974 | 2027 |
| Total number of participants involved | 1945 | 1146 | 2986 |
| Number of participants aged under 16 years | 12 | 17 | 28 |
| Number of volunteers involved | 11 | 11 | 11 |
| Number of volunteer hours contributed | 132 | 1390 | 1670 |
| NESS Employment Service | Achieved 19-20 | Achieved 20-21 | Achieved $21-22$ |
| Number of people engaged and registered with the service | 75 | 50 | 62 |
| Number of people moving into work | 6 | 1 | 4 |
| Number of people in work receiving support to retain work or look at alternative options | 36 | 26 | 28 |


| Number of people supported to use technology adaptations | 7 | 9 | 8 |
| :---: | :---: | :---: | :---: |
| Number of people moving onto education and training | 14 | 4 | 9 |
| Number of people taking up work placement and volunteering opportunities | 7 | 0 | 2 |
| Total number of participants involved | 75 | 50 | 62 |
| Number of participants aged under 16 years | 1 | 0 | 0 |
| Number of volunteers involved | 0 | 0 | 0 |
| Number of volunteer hours contributed | 0 | 0 | 0 |
| Pathways | Achieved 19-20 | Achieved 20-21 | Achieved $21-22$ |
| Numbers caseloaded by Keyworkers to receive support | 461 | 437 | 383 |
| Number of people moving into work | 192 | 85 | 206 |
| Number of people accessing the Support Fund | 94 | 45 | 73 |
| One-to-one support sessions delivered in communities each week | 23 | 0 | 23 |
| Number of Job Fairs and City Centre events attended | 4 | 0 | 2 |
| \% of clients offered in-work support | 100\% | 100\% | 100\% |
| \% of clients receiving 6-month follow-up contact | 100\% | 100\% | 100\% |
| Total number of participants involved | 461 | 437 | 383 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 7 | 7 | 7 |
| Number of volunteer hours contributed | 294 | 210 | 320 |
| Princes Trust Team Programme | Achieved 19-20 | $\begin{array}{r} \text { Achieved } \\ 20-21 \end{array}$ | Achieved 21-22 |
| Number of participants progressing to employment, training education or volunteering | 18 | 9 | 15 |
| Number of people moving into work | 10 | 2 | 4 |
| Number of entrants achieving SQA units | 23 | 14 | 18 |
| Number of entrants achieving Food Hygiene certificate | 30 | 0 | 0 |
| Number of entrants achieving First Aid certificates | 20 | 7 | 14 |
| Number retained on the programme | 23 | 14 | 18 |
| Number of completers taking part in final presentation | 23 | 14 | 18 |
| Number of clients participating in mental health and wellbeing activities during the course | 33 | 21 | 25 |
| Number of unemployed young people participating in the programme from deprived areas of the city | 20 | 15 | 18 |
| Number of participants taking part in community project | 25 | 16 | 22 |
| Number of clients completing Digital Skills SVQF Level 4 | 23 | 14 | 18 |
| Number of participants taking part in team challenge | 23 | 14 | 18 |
| Number of participants previously engaged in offending behaviour | 7 | 2 | 3 |
| Total number of participants involved | 33 | 21 | 25 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 3 | 28 | 50 |
| Number of volunteer hours contributed | 120 | 28 | 65 |
| St Machar Credit Union | Achieved $19-20$ | Achieved 20-21 | Achieved $21-22$ |
| Number of adult savers | 3865 | 3421 | 3716 |
| Number of junior savers (those aged under 16) | 1760 | 1526 | 1610 |
| Total savings deposited (both adult and juniors) | £2,195,980 | £2,206,037 | £2,625,705 |
| Number of affordable loans provided | 3597 | 3420 | 3900 |


| Total amount of affordable loans provided | £1,747,286 | £1,722,604 | £1,829,737 |
| :---: | :---: | :---: | :---: |
| Number of community collection points | 7 | 0 | 2 |
| Number of volunteers | 9 | 3 | 9 |
| Number of Prepaid Maestro cards | 240 | 261 | 253 |
| Number of junior savers going on to open adult accounts | 21 | 23 | 20 |
| Total number of participants involved | 5625 | 4947 | 5326 |
| Number of participants aged under 16 years | 1760 | 1526 | 1610 |
| Number of volunteers involved | 9 | 9 | 9 |
| Number of volunteer hours contributed | 2800 | 1850 | 800 |
| CFINE SAFE | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of clients engaged with | 582 | 922 | 1434 |
| Total client financial gain | £879,168 | £1,010,278 | £3,367,615 |
| Number of people reporting financial gain | 202 | 267 | 203 |
| Total financial gain per head | £4,352 | £3,793 | £16,589 |
| Number of people receiving one to one digital support | 311 | 0 | 54 |
| Number of people undertaking digital training improve IT and employability skills | 72 | 0 | 43 |
| Number of outreach venues | 9 | 0 | 6 |
| Number of people engaged at outreach sessions | 69 | 0 | 45 |
| Number of community events attended | 24 | 0 | 0 |
| Number of food bank referrals | 1021 | 2036 | 325 |
| Number of NHS referrals | 51 | 182 | 289 |
| Number of Social Work referrals | 38 | 42 | 89 |
| Number of telephone enquiries | 2203 | 2,962 | 2700 |
| Total number of participants | 4180 | 1942 | 1537 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 22 | 10 | 5 |
| Number of volunteer hours contributed | 1010 | 313 | 1080 |
| CFINE SAFE Disability Action | Achieved 19-20 | Achieved $20-21$ | Achieved $21-22$ |
| Number of clients seen | 401 | 772 | 581 |
| Total client financial gain | £943,743 | £2,220,412 | £1,540,935 |
| Number of people reporting financial gain | 141 | 107 | 68 |
| Total financial gain per head | £6,693 | £20,751 | £22,661 |
| Financial gains from benefit claims | n/a | £2,130,933 | £1,302,550 |
| Financial gains from appeals | £319,635 | £89,478 | £237,516 |
| Financial gains from grants | £0 | £0 | £870 |
| Number of people seen at home visits | 41 | 0 | 17 |
| Number of people seen at hospital visits | 47 | 0 | 31 |
| Number of people seen at office consultancies | 241 | 0 | 256 |
| Number of mandatory reconsiderations submitted to DWP | 145 | 93 | 184 |
| Number of mandatory reconsiderations successful | 22 | 9 | 39 |
| Number of clients from Regeneration and priority neighbourhoods |  | 446 | 439 |
| Number of appeals/tribunals undertaken | 61 | 52 | 67 |
| Number of people supported to improve IT skills and confidence to apply for employment online | 15 | 0 | 25 |
| Total number of participants involved | 401 | 772 | 420 |
| Number of participants aged under 16 years | 0 | 0 | 0 |


| Number of volunteers involved | 0 | 0 | 2 |
| :---: | :---: | :---: | :---: |
| Number of volunteer hours contributed | 0 | 0 | 340 |
| Foyer REACH | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of clients participating in 'budgeting' sessions during 'Personal Development' weeks of the course | 34 | 20 | 25 |
| Number of clients securing employment, training and/or education as a result of the course | 7 | 6 | 6 |
| Number of people into employment | n/a | 2 | 4 |
| Number of clients participating in mental health and wellbeing activities during 'Personal Development' weeks of the course. | 34 | 20 | 25 |
| Number of clients participating in the Community Project and Community Challenge | 26 | 0 | 0 |
| Number of clients achieving recognised training certificates and/or qualifications | 28 | 29 | 16 |
| Number of digital skills sessions delivered | 28 | 28 | 36 |
| Number of learners taking part in cooking sessions | n/a | 20 | 25 |
| Total number of participants involved | 34 | 20 | 25 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 20 | 2 | 3 |
| Number of volunteer hours contributed | 350 | 120 | 200 |
| Connecting Communities Thru Community Media | Achieved $19-20$ | Achieved 20-21 | Achieved 21-22 |
| Number of active volunteers supported to produce radio programmes | 100 | 49 | 50 |
| Number of hour-long weekly Community radio shows broadcast | 6 | 12 | 6 |
| Number of weekly issue-based radio shows produced and broadcast | 32 | 19 | 25 |
| Number of weekly 'What's On' news feature collated and broadcast | 25 | 25 | 25 |
| Number of volunteers supported to produce community magazines | 37 | 31 | 31 |
| Number of magazines produced and distributed | 18 | 18 | 19 |
| Number of editorial teams supported and meeting regularly | 7 | 7 | 7 |
| Number of Editorial Team meetings supported | 74 | 63 | 66 |
| Number of Joint Editorial Team meetings supported | 6 | 2 | 0 |
| Number of individuals and groups supported to participate in training and skills development | 173 | 73 | 148 |
| Number of volunteer hours contributed in regeneration areas | 18,589 | 24,514 | 20,532 |
| Number of organisations working in partnership with | 347 | 131 | 241 |
| Number of guests from local authorities/local \& national government | 15 | 12 | 10 |
| Number of volunteers receiving tailored employability support | 6 | 1 | 5 |
| Total number of participants involved | 265 | 195 | 258 |
| Number of participants aged under 16 years | 0 | 40 | 10 |
| Number of volunteers involved | 137 | 80 | 81 |
| Number of volunteer hours contributed | 21,454 | 29,901 | 25,963 |
| Silver City Surfers | Achieved 19-20 | Achieved $20-21$ | Achieved $21-22$ |
| Number of people registering as new learners | 86 | 75 | 32 |
| Average number of learners coming to each session | 5 | 4 | 5 |
| Average number of volunteers at each session | 5 | 6 | 4 |
| Number of sessions offered | 183 | 80 | 210 |
| Number of new volunteers | n/a | 10 | 4 |


| Total number of learners over the year | n/a | 80 | 103 |
| :---: | :---: | :---: | :---: |
| Total number of participants involved |  | 670 | 690 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 42 | 40 | 13 |
| Number of volunteer hours contributed | 2795 | 5000 | 220 |
| Cummings Park Community Flat | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of management committee meetings | 10 | 2 | 1 |
| Number of management committee members | 14 | 11 | 11 |
| Number of management committee training events | 3 | 1 | 1 |
| \% of activities led by the management committee | 90\% | 13 | 90\% |
| Number of contacts accessing flat led activities | 3004 | 72 | 268 |
| Number of individual contacts accessing flat led activities | 381 | 53 | 53 |
| Number of individual users of Flat facilities - enquiries, phone, use of computers | 47 | 22 | 32 |
| Number of partners/agencies delivering services from Cummings Park Community Flat. | 17 | 1 | 5 |
| Number of individuals referred to partner agencies by volunteers | 100 | 100+ | 100+ |
| Number of contacts accessing the drop in sessions facilitated by partners | 66 | 9 | 41 |
| Total number of youth work contacts | 42 | 6 | 5 |
| Total number of individual young people involved in youth work | 18 | 6 | 0 |
| Total number of adult learning contacts | 198 | 125 | 98 |
| Total number of individual adult learners | 71 | 53 | 40 |
| Number of people on the Cumming North editorial group | 6 | 3 | 2 |
| Number of people who have access to Wifi for phone, computer etc. | 329 | 22 | all |
| Number of people undertaking walking activities | 24 | 19 | 36 |
| Number of healthy meals/snacks provided | 3 | $20+$ | 7 |
| Number of people signposted to relevant health agencies | 54 | 39 | 45+ |
| Number of young people taking part in intergenerational activities | 18 | 2 | 0 |
| Number of older people taking part in intergenerational activities | 17 | 2 | 0 |
| \% of people reporting they find flat safe and welcoming place to attend | 90\% | 100\% | 100\% |
| Number of agencies flat is working in partnership with | 17 | 4 | 4 |
| Number of people involved in Litter Picking and community walk abouts | 26 | 0 | 0 |
| Number of buddies helping people to reintegrate (new) | n/a | n/a | 6 |
| Number of people connecting online - online classes/meetings (new) | n/a | 13 | 14 |
| Total number of participants involved | 447 | 144 | 119 |
| Number of participants aged under 16 years | 59 | 4 | 3 |
| Number of volunteers involved | 22 | 16 | 17 |
| Number of volunteer hours contributed | 5,070 | 1000 | 1104 |
| Printfield Community Project | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of children \& young people provided with healthy lunches during school holidays | 50 | 0 | 60 |
| Number of children \& young people who attend Out of School Care and Youth Services | 170 | 76 | 150 |
| Number of residents who are part of the Woodside Network | 25 | 0 | 20 |
| Number of children and young people aged 5-16 participating | 100 | 40 | 60 |


| Number of children under 3 yrs registered | 12 | 10 | 8 |
| :---: | :---: | :---: | :---: |
| Number of children registered at After School Club | 69 | 46 | 47 |
| Number of volunteers involved in Printfield Community Project Management Committee, Printfield Area Forum and Woodside Network | 60 | 20 | 45 |
| Number of Woodside Network meetings supported | 6 | 0 | 6 |
| Number of Adult Learners involved in courses | 12 | 0 | 6 |
| Number of Adult Learning Courses provided | 4 | 0 | 2 |
| Number of people getting support with welfare reform issues 1-2-1 support | 60 | 30 | 60 |
| Total number of participants involved | 250 | 222 | 250 |
| Number of participants aged under 16 years | 182 | 86 | 150 |
| Number of volunteers involved | 40 | 40 | 30 |
| Number of volunteer hours contributed | 450 | 450 | 300 |
| STAR Flat | Achieved $19-20$ | Achieved 20-21 | Achieved $21-22$ |
| Number of agencies using the Flat. | 16 | 12 | 11 |
| Number of attendances at agencies | 1975 | 207 | 685 |
| Number of uses of flat facilities | 521 | 36 | 152 |
| Number of uses of Information and advice provision | 330 | 57 | 137 |
| Number of members on STAR Management Committee | 3 | 3 | 3 |
| Number of STAR Management Committee meetings and training sessions held | 3 | 2 | 3 |
| Number of members and organisation reps on STAR Flat Management Committee | 3 | 3 | 3 |
| Number of STAR Flat Management Committee meetings and training sessions held | 3 | 2 | 3 |
| Number of STAR members | 21 | 20 | 20 |
| Number of sessions (group or individual) supporting getting people back to work | 41 | 0 | 34 |
| Number of attendances at sessions supporting getting people back to work | 266 | 0 | 81 |
| Number of people involved in sessions supporting getting people back to work | 15 | 0 | 24 |
| Number of Credit Union branch openings held | 47 | 7 | 36 |
| Number of attendances (pay ins) at Credit Union | 421 | 40 | 163 |
| Number of sessions aimed at increasing skills and creativity | 153 | 0 | 36 |
| Number of attendances at sessions aimed at increasing skills and creativity | 587 | 0 | 158 |
| Number of people involved in sessions aimed at increasing skills and creativity | 39 | 4 | 49 |
| Number of uses of services and activities that support improving mental health, wellbeing and diet | 1456 | 9 | 346 |
| Number of sessions in the Chill Out room | 1152 | 0 | 78 |
| Number of attendances at sessions in the Chill Out Room | 780 | 0 | 130 |
| Total number of participants involved | 452 | 162 | 370 |
| Number of participants aged under 16 years | 16 | 0 | 1 |
| Number of volunteers involved | 4 | 4 | 10 |
| Number of volunteer hours contributed | 240 | 60 | 94 |


| Tillydrone Community Flat | Achieved 19-20 | Achieved 20-21 | Achieved $21-22$ |
| :---: | :---: | :---: | :---: |
| Number of uses of flat facilities - washing machine, phone, access to computers | 3426 | 1669 | 3577 |
| Number of agencies using the Flat to deliver advice and support services for a range of issues including Health, Education. Employability and Financial Inclusion | 25 | 10 | 12 |
| Number of locals/members on the Committee | 8 | 8 | 8 |
| Number of Management Committee meetings and training sessions occurring | 14 | 2 | 12 |
| Number of people on the Tilly Tattle editorial group | 2 | 1 | 1 |
| Number of reps from the Flat attending Tillydrone Network meetings | 3 | 0 | 2 |
| Number of attendances at Learning opportunities | 508 | 0 | 120 |
| Number of adults involved in Adult Learning Activities | 36 | 0 | 15 |
| Number of volunteers supporting the service | 12 | 10 | 12 |
| Number of people attending for support with welfare reform issues | 172 | 130 | 198 |
| Number of opportunities provided to engage with people with mental health issues and/or feeling of social isolation | 40 | 72 | 112 |
| Number of Food Parcels provided to those in need due to benefit issues | 744 | 760 | 1268 |
| Number of Food Partnership groups attended by Development Officer | 4 | 4 | 4 |
| Number of children who attend Childcare provision in the flat | 41 | 0 | 0 |
| Number of service users who are engaged in activities to assist with their recovery from drug/alcohol issues | 72 | 68 | 94 |
| Number of network meetings attended and receive updated information from local police on current crime issues in area | 8 | 0 | 4 |
| Number of users who access computers at the flat and undergo basic training in computer skills to assist with benefits and other issues | 27 | 22 | 42 |
| Number of growing spaces and planters in flat garden to engage with local residents to grown fruit/veg/flowers | 2 | 6 | 6 |
| Number of service users assisted with debt or benefit issues inhouse and also referred to other agencies | 172 | 130 | 198 |
| Number of food parcels made available from CFINE, Trussell Trust and donations given to flat | 744 | 760 | 1268 |
| Number of users accessing assistance from Pathways employment worker | 102 | 4 | 6 |
| Total number of participants involved | 360 | 322 | 438 |
| Number of participants aged under 16 years | 41 | 97 | 100 |
| Number of volunteers involved | 12 | 10 | 12 |
| Number of volunteer hours contributed | 600 | 350 | 700 |
| Tackling Food Poverty | Achieved $19-20$ | Achieved 20-21 | Achieved $21-22$ |
| Number of emergency food parcel provided | 20,045 | 44,378 | 23,937 |
| Number of Fareshare Community Food Outlets | 90 | 0 | 6 |
| Number of Community Pantries established | 3 | 3 | 3 |
| Number of Community Food members | 205 | 187 | 232 |
| Number of work placements focusing on creating skills \& experience | 62 | 158 | 60 |
| Number of food parcels provided by CFINE at foodbank and to partner organisations \& services | 20,045 | 44,378 | 23,937 |


| Tonnage of Fareshare food being provided to Community Food members in locality partnership areas | 484 | 615 | 557 |
| :---: | :---: | :---: | :---: |
| Number of Fareshare meals provided to support programmes e.g. Food \& Fun | 9,500 | 0 | 2,220 |
| Number of Community Food outlets | 44 | 0 | 6 |
| Number of referrals for advice, support and care | 582 | 600 | 650 |
| Total number of participants involved | 15,400 | 20,000 | 15,293 |
| Number of participants aged under 16 years | 5,000 | 7000 | 7000 |
| Number of volunteers involved | 322 | 231 | 281 |
| Number of volunteer hours contributed | 77,280 | 55,440 | 67,440 |
| GREC Language and Integration Project | Achieved $19-20$ | Achieved 20-21 | Achieved 21-22 |
| \% of participants who feel the project has supported them to build networks and reduce social isolation | 95\% |  | 90\% |
| $\%$ of participants who feel their mental health has been positively impacted by the project | 95\% |  | 80\% |
| $\%$ of participants who have strengthened connections and networks as a result of the project | 95\% | 70\% | 80\% |
| Number and diversity (national/ethnicity, gender) of participants | 240 | 65 | 33 |
| Number of participants that take up employability support as a result of the project | 27 | 22 | 0 |
| \% of participants who have increased confidence and skills with employability-related English | 90\% | 83\% | 90\% |
| Total number of participants involved | 265 | 65 | 57 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 20 | 2 | 0 |
| Number of volunteer hours contributed | 745 | 32 | 0 |

## ADULTS

| Calsayseat Counselling | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| :---: | :---: | :---: | :---: |
| Number of clients who take part in counselling | 164 | 126 | 114 |
| Number of counselling sessions provided | 1082 | 931 | 998 |
| \% of clients showing a decrease score in their HAD scales (Hospital/AnxietyDepression monitoring forms) | 61\% | 60\% | 57\% |
| Total number of participants involved | 164 | 145 | 114 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 1 | 1 | 1 |
| Number of volunteer hours contributed | 102 | 90 | 87 |
| Street Alternatives | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of staff trained in Mental health First Aid working at Street Alternatives service | 11 | 0 | 0 |
| Number of ASIST trained staff working at Street Alternatives service | 11 | 0 | 0 |
| Number of podiatry session provided a year | 4 | 0 | 2 |
| Number of Music Group sessions a year | 20 | 4 | 2 |
| Number of social activities run in Street Alternatives a year | 19 | 0 | 0 |
| Number of Service Users attending sessions | 22 | 0 | 50 |
| Number of Street Alternative sessions provided per week | 4 | 0 | 0 |
| Number of weekly sessions attended by the Advice \& Information worker | 4 | 0 | 4 |
| Number of community awareness raising events held to promote the service \& volunteering opportunities | 15 | 0 | 6 |
| Number of ex and/or current service users volunteering with the organisation | 1 | 1 | 3 |
| Number of service user involvement events held | 10 | 0 | 16 |
| Number of cooking demonstrations | n/a | 0 | 10 |
| Number of Food Parcels given through the shopping experience | n/a | 0 | 6444 |
| Total number of participants involved | 39 | 2000 | 4284 |
| Number of participants aged under 16 years | 0 | 0 | 916 |
| Number of volunteers involved | 130 | 19 | 14 |
| Number of volunteer hours contributed | 7072 | 750 | 2912 |
| Printfield Feel Good Project | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of therapy sessions provided | 76 | 80 | 80 |
| Total number of participants involved | 20 | 15 | 24 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Tillydrone Health \& Well Being Project | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of treatments provided | 396 | 216 | 240 |
| \% of individuals expressing a sense of wellbeing from sessions | 100\% | 100\% | 100\% |
| Number of young people/children benefitting from sessions | 4 | 0 | 0 |
| Number of clients in process of recovery from substance misuse/addiction finding sessions beneficial to their recovery | 15 | 2 | 7 |
| Total number of participants involved | 60 | 20 | 35 |
| Number of participants aged under 16 years | 4 | 0 | 0 |
| Number of volunteers involved | 2 | 2 | 1 |
| Number of volunteer hours contributed | 40 | 40 | 40 |


| Operation Begonia | Achieved 19-20 | Achieved $20-21$ | Achieved 21-22 |
| :---: | :---: | :---: | :---: |
| Increase DBI referrals to Penumbra | 52 | 9 | 5 |
| Number of males being dealt with for kerb crawling or other antisocial offending in the areas | 78 | 91 | 56 |
| Number of women educated on ways they can improve their safety and how to report any issues they may have | 411 | 305 | 261 |
| Number of briefings with Police Scotland Offender Management Unit to make sure that the women and members of community are safe from sexual predators | 12 | 12 | 12 |
| Monitor amount of intelligence being gleaned from the women which can assist progressing other serious and organised crime | 442 | 342 | 247 |
| Number of Community Council meetings attend - Address community concerns regarding on street prostitution and associated criminality by attending Castlehill/Pittodrie C.C. meetings | 6 | 4 | 9 |
| Number of partner agencies worked with to increase specific ongoing projects which will address the women's specific needs | 6 | 5 | 6 |
| Number of women engaged with to educate them on taking a pride in the area and reduce calls relating to prostitution related to paraphernalia | 411 | 305 | 261 |
| Number of patrols | 98 | 64 | 60 |
| Number of patrol hours | 784 | 768 | 720 |
| Number of females spoken with | 411 | 305 | 261 |
| Number of new females spoken with | 14 | 12 | 25 |
| Number of intelligence logs submitted | 442 | 342 | 247 |
| Number of home visits |  | 0 | 125 |
| Total number of participants involved | 78 | 342 | 261 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 0 | 0 | 0 |
| Number of volunteer hours contributed | 0 | 0 | 0 |
| Pathways to Wellbeing | Achieved $19-20$ | $\begin{array}{r} \text { Achieved } \\ 20-21 \end{array}$ | $\begin{array}{r} \text { Achieved } \\ 21-22 \end{array}$ |
| Number of regeneration areas where counselling is provided | 7 | 7 | 7 |
| Number of people accessing counselling service | 79 | 95 | 92 |
| Number of counselling sessions delivered | 977 | 991 | 788 |
| Total number of participants involved | 81 | 95 | 92 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 7 | 7 | 7 |
| Number of volunteer hours contributed | 294 | 210 | 320 |
| Community Reintegration Support Service (SHMU) | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Total number of offenders participating in programme in prison | 206 | 24 | 23 |
| Number participating in the programme pre-release | 24 | 12 | 14 |
| Total number of offenders participating in programme in the community | 61 | 27 | 32 |
| Number of participants who engage with appropriate support services post release | 61 | 27 | 25 |
| Number of participants engaging in activities within the community | 24 | 27 | 47 |
| Number of participants securing a positive destination: | 20 | 12 | 27 |
| Volunteering | 20 | 5 | 22 |
| Education | 4 | 3 | 2 |


| Training | 7 | 1 | 3 |
| :---: | :---: | :---: | :---: |
| Employment | 11 | 3 | 10 |
| Number of participants reducing their offending behaviour | 51 | 26 | 23 |
| Number of volunteers hours contributed (pre release) | 2022 | 496 | 1084 |
| Number of volunteers hours contributed (post release) | 979 | 271 | 514 |
| Total number of participants involved | 129 | 45 | 84 |
| Number of participants aged under 16 years | 0 | 0 | 0 |
| Number of volunteers involved | 0 | 0 | 0 |
| Number of volunteer hours contributed | 3001 | 767 | 1,598 |
| Torry Adult Counselling | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of Adult clients accessing the service and completing a course of counselling therapy | 161 | 158 | 149 |
| Number of counselling sessions provided for adults | 989 | 869 | 893 |
| Number of clients referred to Pathways, Foyer, Job Centre, Further education/ training | 5 |  | 5 |
| Number of meetings with referring agencies/GPs at Torry | 7 | 5 | 4 |
| Total number of participants involved | 176 | 172 | 149 |
| Number of participants aged under 16 years | 0 | 0 | 2 |
| Number of volunteers involved | 1 | 1 | 2 |
| Number of volunteer hours contributed | 98 | 65 | 99 |

## CHILDREN AND YOUNG PEOPLE

| Positive Lifestyles | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| :---: | :---: | :---: | :---: |
| Number of kinship carers receiving either one to one or group work support from project staff | 43 | 30 | 144 |
| Number of kinship carers attending regularly | 20 | 6 | 144 |
| Number of Kinship carers reporting they feel less socially isolated | 43 | 30 | 144 |
| Number of people able to monitor use of internet with children | 20 | 30 | 144 |
| Number of people have access to foodbanks | 131 | 79 | 43 |
| Number of people accessing grants | 88 | 191 | 66 |
| Number of parents of children under 5 and adults over 16 accessing service outwith council core funding | 247 | 139 | 465 |
| Number of one-to-one parent support meetings | 247 | 74 | 69 |
| Number of participants attending the Positive Lifestyles Programme | 401 | 139 | 465 |
| Number of individual inquiries | 401 | 139 | 465 |
| Number of parents referred on to relevant agencies | 126 | 25 | 10 |
| Number of people receiving help with CVs and interviews | 10 | 3 | 21 |
| Number of young people 16+ receiving help with CVs and interviews | 10 | 3 | 21 |
| Number of people helped to complete benefit enquiries | 122 | 40 | 58 |
| Number of people supported to claim grants | 88 | 191 | 66 |
| Amount of grants received for individuals | £13,944 | £25,500 | £28,688 |
| Number of people taking up volunteering opportunities | 27 | 12 | 12 |
| Total number of participants involved | 401 | 139 | 465 |
| Number of participants aged under 16 years | 66 | 26 | 0 |
| Number of volunteers involved | 14 | 12 | 8 |
| Number of volunteer hours contributed | 18 | 12 | 12 |
| Home-Start | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of families supported in Regeneration areas | 38 | 41 | 30 |
| Number of families report that they feel better able to cope with the issues in their lives | 38 | 35 | 28 |
| Number of families reporting reduced isolation | 38 | 35 | 26 |
| Number of families no longer needing Social Work support | 5 | 2 | 4 |
| Number of people reporting reduced levels of family conflict or stress | 38 | 35 | 23 |
| Number of people reporting improved physical and/or mental health | 34 | 35 | 24 |
| Number of families participating in 'Recipe for Life' health development project | 10 | 18 | 7 |
| Number of families with increased access to local services | 34 | 30 | 22 |
| Number of children accessing play and learning opportunities | 35 | 25 | 43 |
| Number of families supported with financial issues | 23 | 34 | 19 |
| Number of families supported to access statutory and community services | 34 | 35 | 16 |
| Number of families supported to play a more active role in their community | 12 | 15 | 13 |
| Number of people moving into training | 4 | 0 | 3 |
| Number of people moving into employment | 1 | 0 | 7 |
| Number of people moving into volunteering | 4 | 2 | 3 |
| Number of volunteers supporting the project | 49 | 34 | 28 |
| Number of volunteer hours undertaken | 2890 | 1375 | 784 |
| Number of training events provided for volunteers | 8 | 8 | 3 |


| Total number of participants involved | 129 | 130 | 96 |
| :---: | :---: | :---: | :---: |
| Number of participants aged under 16 years | 65 | 76 | 53 |
| Number of volunteers involved | 49 | 34 | 28 |
| Number of volunteer hours contributed | 2890 | 1375 | 784 |
| Fersands Youth Work Support | Achieved 19-20 | Achieved $20-21$ | Achieved $21-22$ |
| Number of youths offered specialised family support | 10 | 5 | 7 |
| Number of activity groups held per week | 12 | 6 | 11 |
| Number attending drop in facility within community | 22 | 14 | 16 |
| Number of young involved with the creation of Youth Committee | 10 | 12 | 11 |
| Number attending Job Club | 0 | 0 | 3 |
| Number of Youth groups supported | n/a | 6 | 6 |
| Number of children aged 5-12 | n/a | 46 | 60 |
| Total number of participants involved | 120 | 90 | 110 |
| Number of participants aged under 16 years | 101 | 72 | 96 |
| Number of volunteers involved | 8 | 4 | 8 |
| Number of volunteer hours contributed | 7 | 120 | 300 |
| shmuTRAIN Initiative | Achieved $19-20$ | Achieved $20-21$ | Achieved $21-22$ |
| shmuTRAIN Early Interventions (schools programme) |  |  |  |
| Number of young people participation in school programme | 5 | 12 | 44 |
| Number of young people securing Positive destinations | 5 | 1 | 6 |
| Number of young people securing positive destinations - employment | 0 | 0 | 1 |
| Number of young people securing positive destinations - Education | 5 | 0 | 2 |
| Number of young people securing positive destinations - Training | 0 | 1 | 3 |
| Number of young people achieving Progression Milestones | 5 | 0 | 5 |
| Number of participants securing interview for work | 0 | 0 | 1 |
| Number of participants securing interview for College | 5 | 0 | 1 |
| Number of participants securing an SQA | 2 | 0 | 2 |
| Number of SQA's achieved | 2 | 0 | 4 |
| Number of participants showing raised level of academic achievement | 2 | 0 | 2 |
| Number of participants showing improved communication skills | 5 | 0 | 25 |
| Number of participants showing improved readiness for work | 5 | 0 | 25 |
| shmuTRAIN Positive Transitions (16-25 years) |  |  |  |
| Number of young people (16-25) participating in shmuTRAIN employability programmes (incl AA) | 45 | 28 | 40 |
| Number of young people securing Positive Destinations: | 26 | 15 | 34 |
| Employment | 7 | 4 | 4 |
| Education | 9 | 9 | 5 |
| Training | 10 | 2 | 15 |
| Progression Milestones: |  |  |  |
| Number of participants securing an SQA | 11 | 7 | 14 |
| Number of SQA's achieved | 11 | 9 | 18 |
| Number of young people moving into volunteering | 3 | 0 | 2 |
| Number of young people securing an interview for work | 14 | 6 | 19 |
| Number of young people securing an interview for college | 10 | 8 | 9 |
| Soft Outcomes: |  |  |  |
| Number showing increased commitment to lifelong learning |  |  | 29 |
| Number of participants showing raised level of academic achievement | 20 | 7 | 14 |


| Number of participants showing improved communication skills | 45 | 27 | 29 |
| :---: | :---: | :---: | :---: |
| Number of participants showing improved readiness for work | 45 | 27 | 29 |
| Total number of participants involved both programmes | 50 | 40 | 84 |
| Number of participants aged under 16 years both programmes | 6 | 9 | 24 |
| Number of volunteers involved | 0 | 0 | 0 |
| Number of volunteer hours contributed | 0 | 0 | 0 |
| Youth Media | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of young people attending training sessions | 186 | 38 | 169 |
| Number of young people actively involved with Youth media on a regular basis | 28 | 33 | 25 |
| Number of young people securing Saltire Awards | 20 | 0 | 5 |
| Number of young people securing SVQ's | 10 | 0 | 3 |
| Number of young people demonstrating increased communication skills | 138 | 38 | 169 |
| Number of young people demonstrating increased confidence | 138 | 38 | 169 |
| Number of young people demonstrating improved time management | 138 | 33 | 92 |
| Number of young people who feel able to do new things | 139 | 38 | 169 |
| Number of young people who report their skills are increasing | 141 | 38 | 169 |
| Number of young people who report increased aspirations | 131 | 33 | 76 |
| Number of young people who report positive changes in their behaviour | 83 | 33 | 92 |
| Number of young people who report increases in wellbeing against SHANARRI indicators | 142 | 33 | 76 |
| Number of young people progressing to employment | 18 | 0 | 3 |
| Number of young people progressing to further education | 3 | 2 | 4 |
| Number of young people acting as members of Youth media Forum | 12 | 8 | 13 |
| Number of participants aged under 16 years actively involved on a regular basis | 25 | 29 | 19 |
| Total number of participants involved | 186 | 133 | 149 |
| Number of participants aged under 16 years | 175 | 34 | 138 |
| Number of volunteers involved | 28 | 33 | 25 |
| Number of volunteer hours contributed | 14,900 | 19,820 | 5,875 |
| Middlefield Youth Flat | Achieved 19-20 | Achieved 20-21 | Achieved $21-22$ |
| Number of young people involved in diversionary activities to reduce youth crime and exclusion rates | 140 | 50 | 75 |
| Number of days the Youth Flat is open | 270 | 149 | 267 |
| Number of sessions run in the Youth Hub | 1600 | 298 | 1335 |
| Numbers of young people using the Youth Hub | 170 | 50 | 95 |
| Number of day trips organised for young people | 20 | 4 | 0 |
| Number of residential trips organised for young people | 1 | 0 | 0 |
| Number of young people with individual learning plans | 45 | 50 | 60 |
| Number of young people in work or training | 10 | 8 | 6 |
| Number of Youth Committees meetings held | 6 | 0 | 0 |
| Number of outreach sessions | 15 | 40 | 25 |
| Number of young people presenting mental health issues |  | 40 | 25 |
| Number of young people with extra support needs |  | 15 | 25 |
| Total number of participants involved | 170 | 50 | 95 |
| Number of participants aged under 16 years | 145 | 45 | 75 |
| Number of volunteers involved | 3 | 1 | 0 |
| Number of volunteer hours contributed | 80 | 40 | 0 |


| Big Bang Drumming Group | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| :---: | :---: | :---: | :---: |
| Number of young people attending sessions which give them access to positive learning environment and develops their skills, confidence and self esteem | 12 | 0 | 5 |
| Number of local young people supported to access this group | 12 | 0 | 5 |
| Number of young people who feel included -improved peer relationships | 12 | 0 | 5 |
| Total number of participants involved | 16 | 0 | 5 |
| Number of participants aged under 16 years | 12 | 0 | 4 |
| Number of volunteers involved | 1 | 0 | 2 |
| Number of volunteer hours contributed | 40 | 0 | 20 |
| ACIS Youth Counselling | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of counselling sessions provided | 2147 | 1387 | 1124 |
| Number of clients aged 12-18 accessing the service | 223 | 114 | 121 |
| Number of volunteers involved | 11 | 11 | 7 |
| ACIS Youth Torry |  |  |  |
| Number of requests for information responded to | 1456 | 943 | 1160 |
| Number of clients aged 5-11 accessing the service (Torry primary schools only) | 48 | 43 | 29 |
| Number of clients aged 8 to 16 accessing the service | 56 | 48 | 22 |
| Number of counselling sessions provided | 833 | 597 | 470 |
| Number of meetings with referring agencies | 933 | 1066 | 1073 |
| Number of new youth counsellors trained to ensure a local supply of fully equipped and trained youth counsellors | 11 | 11 | 5 |
| Total number of participants involved | 271 | 276 | 178 |
| Number of participants aged under 16 years | 193 | 109 | 131 |
| Number of volunteers involved | 11 | 11 | 7 |
| Number of volunteer hours contributed | 410 | 276 | 164 |
| Befriend A Child | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of children and young people attending the youth clubs on a regular basis | 23 | 38 | 42 |
| Number of young people suggesting topics for and taking part in youth information sessions | 23 | 25 | 42 |
| Number of young people actively participating in organising activities | 23 | 38 | 42 |
| Number of volunteer Youth Workers and volunteer drivers recruited through advertising in local community centres in the regeneration areas | 4 | 1 | 0 |
| Proportion of children and young people from all regeneration areas attending the youth clubs | 23 | 38 | 40 |
| Number of children that are safe and responsible | 23 | 38 | 42 |
| Number of children that are respected, included and achieving | 23 | 38 | 42 |
| Total number of participants involved | 23 | 38 | 42 |
| Number of participants aged under 16 years | 23 | 38 | 42 |
| Number of volunteers involved | 13 | 4 | 10 |
| Number of volunteer hours contributed | 1560 | 460 | 1200 |
| Relationship Revolution | $\begin{array}{r} \text { Achieved } \\ 19-20 \end{array}$ | Achieved 20-21 | Achieved 21-22 |
| Number of young people participating in the programme | 1200 | 650 | 715 |
| Number of educational workshops delivered | 135 | 70 | 108 |
| Number of drop in clubs delivered | 100 | 45 | 45 |


| Number of young people consistently engaged in focus group. | 6 | 3 | 10 |
| :---: | :---: | :---: | :---: |
| Number of young people accessing counselling for 3+ sessions | 32 | 52 | 59 |
| Number of counselling sessions provided | 96 | 227 | 230 |
| Young people reporting increased knowledge of existing support services | 95\% | 95\% | 95\% |
| Percentage of participants able to identify violent and exploitative relationships | 94\% | 96\% | 96\% |
| Number of Promoting Positive Communication groups for young people and a significant adult | 4 | 2 | n/a |
| Number of Empathy workshops for practitioners | 3 | 2 | n/a |
| Total number of participants involved | 1200 | 729 | 715 |
| Number of participants aged under 16 years | 1118 | 700 | 715 |
| Number of young people trained and supported to volunteer | 15 | 12 | 3 |
| Number of volunteer hours contributed | 600 | 528 | 85 |
| Middlefield Supporting Volunteers and Under 11s work | Achieved 19-20 | Achieved 20-21 | Achieved 21-22 |
| Number of children involved with clubs and diversionary activities | 90 | 48 | 68 |
| Number of children having better access to services | 90 | 48 | 68 |
| Number of people participating in community activities | 90 | 48 | 68 |
| Number of volunteers attending clubs | 8 |  | 3 |
| Number of volunteers attending playscheme |  |  | 8 |
| Number of training events for volunteers | 1 | 1 | 2 |
| Number of volunteers moving on | 2 | 1 | 2 |
| Number of new volunteers | 1 | 1 | 1 |
| Number of primary 1sessions | 34 | 20 | 34 |
| Number of primary 2 sessions | 36 | 21 | 37 |
| Number of primary 3-4s sessions | 36 | 21 | 74 |
| Number of primary 5-6s sessions | 36 | 21 | 37 |
| Number of outings/parks, swimming or activities |  | 10 | 4 |
| Number of Training sessions (2) or support meetings (6) |  | 6 | 3 |
| Total number of participants involved | 90 | 48 | 5 |
| Number of participants aged under 16 years | 90 | 48 | 1 |
| Number of volunteers involved | 8 | 4 | 3 |
| Number of volunteer hours contributed | 860 | 249 | 808 |
| Geronimo - Time to Play | Achieved 19-20 | Achieved $20-21$ | Achieved $21-22$ |
| Number of sessions at Camp Geronimo | n/a <br> as work previously took place in different areas (Cummings Park, Tillydrone, Tullos, Ashgrove, Seaton, Northfield, Middlefield, Woodside, Dyce, Garthdee, Mastrick) |  | 12 |
| Number of families attending Camp Geronimo (3 sessions each) |  |  | 18 |
| Number of family experiences (3 sessions each) |  |  | 54 |
| Number of children attending Camp Geronimo |  |  | 41 |
| Number of parents/carers attending Camp Geronimo |  |  | 22 |
| Number of Central group sessions at Fersands / Woodside |  |  | 10 |
| Number of children attending Fersands / Woodside |  |  | 15 |
| Number of parents/carers attending Fersands / Woodside |  |  | 13 |
| Number of South group sessions at Torry |  |  | 10 |
| Number of children attending Torry |  |  | 12 |
| Number of parents/carers attending Torry |  |  | 10 |
| Number of North group sessions at Cornhill |  |  | 5 |
| Number of children attending Cornhill |  |  | 13 |
| Number of parents/carers attending Cornhill |  |  | 11 |


| Number of North group sessions at Northfield |  |  | 5 |
| :--- | :--- | ---: | ---: |
| Number of children attending Northfield |  |  | 16 |
| Number of parents/carers attending Northfield |  |  | 15 |
| Number of 1:1 sessions |  | 7 |  |
| Number of 1:1 children attending |  |  | 9 |
| Number of 1:1 parents / carers attending | $100 \%$ | $100 \%$ | $100 \%$ |
| Number of parents taking time to play with their children outwith sessions | $86 \%$ | $90 \%$ |  |
| Number of parents reporting increased confidence in joining in with their |  |  |  |
| children's play and learning | $100 \%$ | $100 \%$ | $100 \%$ |
| $\%$ of participants reporting a good quality experience | $92 \%$ | $100 \%$ | $100 \%$ |
| $\%$ of participants reporting increased skills | $92 \%$ | $100 \%$ | $100 \%$ |
| $\%$ of participants reporting increased confidence | 228 | 271 | 185 |
| Total number of participants | 126 | 127 | 106 |
| Number of participants aged under 16 years (if applicable) | 1 | 0 | 0 |
| Number of volunteers who took part | 16 | 0 | 0 |
| Number of volunteer hours contributed |  |  |  |

